



# QQI Level 6 - Leadership Programme

## Nursing Home Sector



QQI AWARD



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## The Knowledge

Training and Education



## Course Aims And Objectives

The aim of this QQI Level 6 Leadership Development programme is to provide nursing home managers and team leaders with the key management skills to build and manage high quality teams that deliver excellent care for residents and their families. The programme will benefit both clinical and non-clinical managers and leaders alike.

The objectives of this programme are to guide participants through management principles that will allow them to manage and support their teams in order to understand and drive best practice.

## Course Delivery

This QQI Level 6 - Leadership Programme is delivered over five non-consecutive days in a classroom environment with two further sessions delivered on-line in our virtual classroom.

We run our Nursing Home nationwide in locations such as Dublin, Athlone, Galway and Cork.

## Feedback From Participants

*“The programme facilitator Barry Kavanagh delivered the modules in a very interactive, person centered, knowledgeable and practical style, bridging the theory practice gap with relevant examples, case studies and skill practice. The programme has definitely raised standards and is impacting positively on our practice. I would recommend this programme to anybody in a management or leadership role working in a residential care setting similar to ours...”*

**Finola Bell**  
Director of Operations  
FirstCare Ireland

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*" I found the course exceeded my expectations. There have been significant benefits achieved with staff through team building and the changes I have adapted in my management and leadership styles. I would highly recommend this programme for experienced nurse managers or those commencing their management career“*

**Ann Blunt**  
Director of Nursing  
Shannagh Bay Nursing Home

## What Will I Get From This Course?

At the end of this programme you will be able to:

1. Adapt your management style and practices to provide a service that complies with the national quality standards for residential care settings for older people
2. Provide proper governance within a well organised care setting
3. Develop management skills and practices that create high quality teams, inspiring them to deliver excellent person centred care for residents
4. Influence others through clear and effective communication with residents, relatives and staff
5. Productively and constructively identify and resolve issues affecting the needs of residents
6. Coach and motivate team members to deliver high quality professional care which meets the changing needs of residents
7. Develop effective staff management systems and procedures for recruitment, induction, training and performance management
8. Empower staff and increase their sense of responsibility and accountability by delegating appropriately
9. Describe the key elements of employment law legislation and how it relates to the nursing home sector and your personal practice

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## Course Details

- **Duration:** 5 days (non-consecutive)
  - **In-house programme delivery option available**
  - **Accreditation:** QQI Level 6 Award
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### **Module 1 - Introduction to Management and Leadership**

- The role of the nursing home manager
  - Identifying your management style
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### **Module 2 - Client Focused Communication Skills**

- Overcoming communication barriers
  - Developing core communication skills
  - Communication effectively in challenging situation
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### **Module 3 - Building Performing Teams and Conflict Management**

- Developing “performing teams
  - Your conflict style, when to adapt to increase your effectiveness
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### **Module 4 - Strategic Management**

- Developing a positive performance culture
  - Managing a positive performance culture
  - Carrying out empowering performance reviews
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### **Module 5 - HR & Employment Law**

- Employment Equality in the workplace
  - Unfair Dismissals Act – policies and procedures in practice
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### **Module 6 - Coaching for Improvement**

- Coaching and mentoring toolkit
  - Implementing a coaching programme in the nursing home
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## Course Facilitator

This programme is facilitated by Barry Kavanagh who has been providing learning solutions and training for over 30 years.

Barry has completed extensive work in the Nursing Home sector in the last eight years in areas such as in management development and HR management. Some of Barry's Nursing Home clients include FirstCare, Hamilton Park, Our Lady's Manor, Brymore House and Nazareth House.

Barry also works with organisations, teams and individuals as a professional coach and trainer. He specialises in the development of soft skills for participants who want to improve their skills in the areas of management, communication, customer service and sales. Barry's style is engaging, supportive, charismatic and pragmatic.

**Why not give us a call to find out more about this programme and how it can help you progress on your own career path?**





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## PROGRAMME DETAILS

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- Price: €899
- Tailored in-house options available

## FURTHER DETAILS AND BOOKING

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